

Mihail-Vlad Prăjescu

Senior Engineer · Cloud Migrations · Client-Facing Delivery

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SUMMARY

Senior engineer with 15+ years working inside client environments for managed service providers. I lead cloud migrations with real business stakes, integrate systems that were never designed to work together, and act as the escalation point that clients trust when something is on fire. A generalist by nature: deep in Microsoft 365, Azure, identity, networking and automation, and comfortable jumping across infrastructure, data, APIs and integrations to wherever the problem is. I use AI tooling as leverage in daily work while owning correctness and security.

TECHNICAL SKILLS

Cloud & Infrastructure: Microsoft 365, Azure, Entra ID, Intune / Autopilot (including kiosk deployments), Hyper-V, VMware, Terraform (IaC), Azure Virtual Desktop

Identity & Integration: OAuth 2.0, OpenID Connect, SAML enterprise app integration (Entra ID, Okta, Keycloak), Conditional Access, MFA, zero-trust (Cloudflare, iBoss)

Automation & Workflow: PowerShell, Bash, Power Automate, Git, CI/CD (GitHub, GitLab), Docker, REST APIs

Databases: SQL Server (incl. clustering / HA), Azure SQL, PostgreSQL (incl. Supabase), MySQL / MariaDB, MongoDB, SQLite, Redis; backup and restore; working SQL knowledge

Reporting & Data Tools: KQL (Log Analytics, Intune, Sentinel), Power BI, Microsoft Graph API, Excel / Power Query, migration tooling (ShareGate, BitTitan), CSV wrangling with PowerShell

Networking: DNS, DHCP, VPN, VLANs, firewalls (Cisco, Meraki, Palo Alto, Fortigate, OPNsense)

Operating Systems: Windows Server 2012 to 2025, Linux (Debian, Ubuntu, RHEL, SUSE), macOS, iOS / Android (MDM)

CERTIFICATIONS

Microsoft Certified: Azure Administrator Associate (AZ-104) · Microsoft 365 Certified: Fundamentals (MS-900) · Microsoft Azure: Fundamentals (AZ-900) · Microsoft Certified Professional · Azure Virtual Desktop (AZ-140 course) · Terraform on Azure (HashiCorp course)

EXPERIENCE

Setel	Feb 2023 to Present
<i>Senior Engineer</i>	<i>London, UK (remote)</i>
- Lead end-to-end Microsoft 365 tenant-to-tenant migrations (Exchange Online, SharePoint, Teams, Entra ID) from discovery and planning through cutover and post-migration support, improving system efficiency by 80% - For a major UK food manufacturing group, designed, built and secured new Microsoft 365 tenants from the ground up, and built Storage Spaces Direct Hyper-V clusters across their manufacturing sites - Deployed and manage the same group's Intune device estate with Autopilot and Apple Business Manager, including kiosk machines on the production floor, Bartender and Clarisuite label printing, and integrations such as Robominder AI - Produced architectural and network diagrams that passed the client's security review process, and set up approved vendor workflows on the back of them - Built Power Automate flows for critical policy reviews and approvals for a client business - Audit client environments, then design, implement and support Azure cloud and hybrid infrastructure based on the findings - Integrate enterprise applications using OAuth 2.0, OpenID Connect and SAML with Entra ID - Redesigned client licensing strategy, cutting software licensing costs by over 50% - Advise clients on Microsoft partnership and licensing strategy, and lead Modern Work training programs for their teams - Achieved Cyber Essentials and Cyber Essentials Plus certification for the company and its clients - Document architectures, disaster recovery procedures, deployment runbooks and SOPs so the next engineer moves faster than the last	

Eze Castle Integration

Nov 2015 to Dec 2022

System Specialist

London, UK

- Escalation point across Service Desk, Engineering and client support teams at an MSP serving global financial services firms, on-site and remote
- Owned complex technical problems in client Microsoft 365, Azure and on-premises environments, delivering long-term fixes based on root cause analysis
- Audited undocumented client environments and turned findings into technical recommendations clients acted on
- Implemented client security and identity platforms: Entra Conditional Access, Okta, DUO MFA and zero-trust services (Cloudflare, iBoss)
- Developed PowerShell automation for reports and scheduled tasks
- Led after-hours client projects including cloud migrations, major upgrades and office relocations across London and Europe

Travel Republic

Feb 2015 to Nov 2015

IT Engineer

London, UK

- On-site support for London HQ and remote support for Barcelona and Bangalore offices; proactive monitoring with Nagios / CheckMK, SolarWinds and Pingdom; on-call rotation

Earlier career (Romania)

2007 to 2015

Network Support Administrator · IT Technician · System Administrator

Bucharest, Romania

- Managed mixed client IT infrastructure across pharmaceutical, retail, manufacturing and rental industries at an outsourcing provider; led the first-line support team to SLA targets (Class IT Outsourcing, 2012 to 2015)
- Migrated clients between Microsoft, Novell and SUSE Linux platforms, including Active Directory to eDirectory and Exchange to GroupWise (RDA Enterprises, 2010 to 2012)
- Provided on-site IT support and built a self-developed system for software licensing and hardware inventory tracking (S.C. Proiect Bucuresti, 2007 to 2009)

INDEPENDENT PROJECTS

- crccarpentry.co.uk: full business platform (CMS, CRM, quoting and invoicing, project management) built for a carpentry firm; React, Tailwind, Supabase; live in production
- naptap.app: iOS app built end to end (design, build, App Store pipeline), close to launch
- mylink.contact: B2B lead generation SaaS, built and pre-launch, with early interest from prospective customers
- Self-hosted home lab: Docker services, Cloudflare (DNS, domains, security) and Supabase, run as production for my own products

EDUCATION & LANGUAGES

BSc (Hons) Computer Science, First Class, Spiru Haret University, Bucharest (2009 to 2013)

English (fluent) · Romanian (fluent) · French (intermediate) · Spanish (elementary)